

“ I lost 10 pounds with Weight Watchers! ”

## REFUND FORM\*

### Congratulations! You did it!

To get your refund or a 2-month time credit on your Weight Watchers account (it's your choice!) please complete this form and submit it any time between 2/15/16 - 4/30/16.

#### 1. Let's make sure you're eligible:

- You joined Weight Watchers as a new member between 12/26/15 - 2/15/16 and purchased a Weight Watchers subscription plan when you joined.\*\*
- You lost at least 10 lbs within your first 2 months and have proof of your weight loss. (See #2 below for acceptable proof of weight loss.)
- You downloaded and completed the "I lost 10 lbs with Weight Watchers!" refund form. (Check! That's what you're completing right now.)
- Your Weight Watchers subscription is STILL current.
- You signed the refund form and submitted it (along with proof of weight loss) to Weight Watchers between 2/15/16 - 4/30/16.

#### 2. Next, have proof that you lost 10 lbs. (Now's the time to show it off!)

- a. If you have a Meetings or Total Access subscription: submit a photo, scan or photocopy of your My Success Story booklet showing your weight loss of at least 10 lbs in your first 2 months.
- b. If you have an Online\_Plus\_ or Personal Coaching subscription: submit a screenshot or photo of your Weight Tracker showing your weight loss of at least 10 lbs in your first 2 months.

#### 3. How do we reach you?

Please print clearly and provide all information so we can properly process your refund.

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Username: \_\_\_\_\_

ZIP code: \_\_\_\_\_ Last 4 digits of phone number: \_\_\_\_\_

Reference # or Subscriber ID# \_\_\_\_\_ or

Monthly Pass # \_\_\_\_\_ (as applicable)

(Your username and reference number can be found on the receipt email we sent you when you signed up.)

Subscription plan followed (check one):  OnlinePlus  Meetings (includes OnlinePlus)

Personal Coaching  Total Access

#### 4. Choose how you want your refund: (Please check only one.)

**Give me a 2-month time credit!**

- Two additional FREE months will be applied to your current Weight Watchers account.
- Please allow 4-6 weeks to receive your time credit.

**Show me the money!**

- The applicable refund will go back to the credit card you used to purchase and activate your subscription plan. (Please note: in limited circumstances we may need to issue the refund in the form of a check<sup>†</sup>.)
  - Standard Monthly Plan subscribers will get a refund of the applicable standard monthly fee times 2.
  - 3-Month Savings Plan subscribers will be refunded two-thirds of the applicable Savings Plan amount paid.
- Please allow 4-6 weeks to receive your refund.

#### 5. Sign and date this and then say “Woo-Hoo!”

I \_\_\_\_\_ certify that I successfully lost at least 10 lbs with Weight Watchers within 2 months.

Date: \_\_\_\_\_

#### 6. Return this form along with all supporting materials via email or postal mail.

- a. Email [lost10pounds@weightwatchers.com](mailto:lost10pounds@weightwatchers.com) by 4/30/16.
- b. Or mail it to:

**I lost 10 lbs with Weight Watchers!  
c/o Weight Watchers North America  
P.O. Box 313  
Jericho, NY 11753**

All refund submissions must be postmarked by 4/30/16.

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\*Purchase a Weight Watchers subscription plan by 2/15/16 and lose at least 10 lbs within your first 2 months for applicable refund. Eligible Standard Monthly Plan subscribers will get a refund of the applicable standard monthly fee times two and eligible 3-Month Savings Plan subscribers will be refunded two-thirds of the applicable Savings Plan amount paid. Offer available to new members only. Your subscription must be current to be eligible for refund. Offer is not available in all areas where meetings subscriptions are sold and is not available in AZ, ME and other non-participating franchise areas.

\*\*Members who purchased meetings-based subscription via the website must enroll at a participating Weight Watchers meeting location by 2/22/16 to be eligible for a refund. Offer not available for Pay As You Go payment options.

<sup>†</sup>If you purchased a Meetings (includes Online*Plus*) voucher in the meeting room and activated your account at home, you may receive one month refunded to your credit card and one month refunded in the form of a check.

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